

About how to get tax refund

General Goods

Consumption tax exemption applies only when the total value of purchases in one day is **5,000 yen or more (excluding tax)**.



You must take products purchased tax-free out of Japan within six months of your entry into our country. If the total value of purchases in one day exceeds 1 million yen (excluding tax), a copy of your passport will be retained.

Consumables

Consumption tax exemption applies only when the total value of purchases in one day is **5,000 yen or more (excluding tax)** but not more than 500,000 yen (excluding tax).



Consumables must be kept sealed in their original packaging and taken out of Japan within 30 days. If a product is consumed in Japan, you will have to pay the applicable consumption tax when leaving the country. Please note that tax-free products are sealed in packaging to ensure that they are not used before being taken out of the country.

! The values of general goods and consumables cannot be combined to calculate the totals given above.

! Please note that it can take 10 to 20 minutes to complete the tax exemption procedures.

Tax Exemption Procedures



1. You must present your passport to make a tax-free purchase. Please show your passport.



2. Please confirm the agreement shown on the record of purchase card and provide your signature.



3. This completes the tax exemption procedures at our store.



4. Please do not remove or misplace the purchase proof document. It will be collected by Customs at the time of departure.

[NG] Reasons why you may not qualify for Tax Exemption at this store

- The total is below the amount required.
- Receipts with different sales dates cannot be used.
- Receipts from other stores cannot be counted as part of the tax-free purchase value.
- ID cards cannot be used to claim tax exemption.
- Tax exemption is available only if you present your passport. (Copies are not permitted.)
- Tax-free purchases cannot be made without a properly stamped entry permit for Japan.
- No person other than the passport holder can make tax-free purchases.
- Tax-free purchases cannot be made by anyone staying in Japan for longer than six months.
- Applications for tax exemption must be made in person by the applicant him/herself.

! CAUTION

- Liquids, such as cosmetics, and dangerous items, such as knives and swords, cannot be taken onboard aircraft. Please go to the Customs counter before depositing your baggage at the check-in counter.
- Due to the restrictions in place in different countries, purchased items may be confiscated at the border in certain countries, regardless of whether tax has been paid or not. Make sure that you will be permitted to take your items with you into your country of destination.
- Please note that if the seal on any tax-free item is broken before leaving Japan, you will be required to pay the applicable tax.